

Sgt. Heather Mundell with the Polk County Sheriff's Office in Winter Haven, FL is a 18 year veteran and is currently assigned to the Homeland Security/Intelligence. Since 2005, she has assisted in over 25 online operations. She has presented at several statewide gang and intelligence sharing conferences on the topic of using Social Media for investigative purposes. She also has presented for the Florida Sheriffs Association and is an adjunct instructor at the Kenneth C Thompson Institute of Public Safety. She also presents social media to schools and churches to provide parents with awareness of the latest trending applications.